

Volume 1, Issue 1

July 2004



CHILD & ADOLESCENT MENTAL HEALTH DIVISION PROVIDES TIMELY AND ACCESSIBLE MENTAL HEALTH SERVICES TO ALL HAWAIIANS. OUR MISSION IS TO PROMOTE THE WELL-BEING OF ALL HAWAIIANS BY PROVIDING EVIDENCE-BASED, PRACTICE WITH A COMMITMENT TO CONTINUOUS MONITORING AND EVALUATION FOR EFFECTIVENESS AND EFFICIENCY.

CAMHD Newsletter

Chief's Message



On April 8, 2004, United States District Court Judge David Alan Ezra recognized the accomplishments of the education and mental health system, and accepted the joint stipulation

submitted by the Plaintiff Attorneys and the State. The Judge approved an agreement that in late spring/early summer 2005 the federal court will end its oversight of the State. In his comments from the bench, Judge Ezra recognized the tremendous efforts of the workers of the Family Guidance Centers *and the provider agencies*. He stated that the providers of services to the children were the “unsung he-

roes of this system.” By accepting this Stipulation, the roles of the Court Monitor and the Special Master were eliminated.

The State will continue to file Quarterly Interagency Performance Reports in federal court through the next legislative session (FY'05). Barring unforeseen events, Judge Ezra will officially end its oversight once there has been established what he calls a “culture of compliance.”

Integrated Performance Monitoring Report

Each quarter, CAMHD collaborates with Early Intervention and DOE to produce the Integrated Performance Monitoring Report. The information presented in this report is consistent with the Sustainability Plan that was agreed upon by the Court Master and Court Monitor.

CAMHD met or exceeded the majority of performance goals in the third quarter. All indicators under the sustainability measures fully met the performance goal in the reporting quarter. The areas of strength continued to be all measures regarding maintenance of infrastructure, funding, timely access to services, system responsiveness to stakeholder concerns, and quality service provision.

This Quarter's Integrated Monitoring Report can be found at the following website address: <http://www.state.hi.us/doh/camhd/index.html>

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Congratulations!!!!!!

Today at the State Capitol, Bruce Chorpita representing the EBS Committee/Practice Development Team was awarded the Department of Health Team of the Year Award!!!

Several other deserving teams were also nominated. This is such a great accomplishment and exciting recognition for their work. This team will now be forwarded to the Governor's Team of the Year Award Ceremony to be held in October.

Please join me in congratulating all team members. If you get a chance, stop by the Clinical Service Office and see their plaque and certificates!!

Thanks to Bruce, Al, Vivian, and ALL team Members!!!! Great Work!!! Tina

Credentialing and Re-credentialing

CREDENTIALING

The CAMHD currently requires re-credentialing every two years. This may change to every three years in the near future. Since the onset of our credentialing program, we have now begun our re-credentialing cycle. Agency credentialing specialists are urged to begin this process at least six months prior to each two-year expiration date, and to submit completed files for our audit checks, review, and committee approval before the cycle expires. Gaps in credentialing periods require suspension of direct client services until credentials are approved.

The flurry of credentialing related activities in the past 6 months such focused client record reviews, treatment site visits and primary source delegated oversight visits to every corporate office site, and execution of delegation agreements were completed in time for CAMHD's Med-QUEST EQRO review. We are very appreciative of the cooperation we received from all our contracted agencies. The overall results of our reviews were very favorable. The outcome of CAMHD's efforts were viewed favorably by the EQRO reviewers, thanks to all of our agency staff.

We are planning a streamlined review process that aligns our treatment office site reviews at residential facilities and corporate offices with Performance Management's Facility Certification reviews and case-based Program Monitoring reviews. Hopefully, this will reduce redundancy of visits and increase efficiency in the use of staff resources.



"Best Practice Trainer"



Lisa L. Hartwell, Psy.D., R.N. is the Best Practice Trainer in the Clinical Services Office of CAMHD. In this role she offers training to CAMHD staff and providers and provides case-specific and programmatic consultation. Dr. Hartwell is a Hawaii licensed clinical psychologist with a sub-specialization in Forensic and Health Psychology, and she has extensive specialized training in work with sexual problems across the life span. Her research focus is in violence/risk assessment. She is adjunct faculty at Chaminade University in the Psychology department. Dr. Hartwell maintains a private practice in Honolulu.

Medications Task Force

During FY-03 as well as quarters 1 and 2 of FY-04, medication-related event codes have been among the most frequently reported codes prompting CAMHD to assemble a Medication Task Force with the goals of reducing medication errors and improving medication management within the system of care. During the third quarter of FY-04, medication-related event codes did not fall within the most frequently reported event codes. Linear trend analysis indicated that when applying a 95% confidence level, data from the first three quarters of FY-04 indicates a statistically significant decrease for reported medication errors of roughly 2 events per month. The Medication Task Force speculates collaborative efforts between CAMHD and Provider Agencies influenced this trend. The Medication Task Force includes three provider agency representatives and is currently constructing a dual-purpose form related to medication and medication changes that will assist with communication between agencies, physicians, families, and other significant team members for individual cases.

SEBD Behavior Specialists



Lesley A. Slavin, Ph.D. is a Behavior Specialist and practice consultant in the Clinical Services Office. Lesley provides consultation services to FGC staff, performance management staff and CAMHD contracted providers around work with challenging young people and families. She provides both formal and informal training on relevant clinical issues. Lesley has a strong background in clinical psychology, with a specialization in working with children, adolescents and families who have severe emotional disturbances (SED). During the past 12 years she worked as a psychologist on the Children's team of a state-contracted Community Mental Health Center in New

Hampshire. She was clinical coordinator and supervisor for the outpatient therapists and also directed the agency's APA-accredited pre-doctoral psychology internship program. Lesley's background includes six years as an Assistant Professor in the Counseling Psychology doctoral training program at Virginia Commonwealth University. Lesley likes folk music, reading fiction, walking, playing scrabble and playing bocce ball. She and her husband moved to Hawaii in June; they are enjoying learning about the area and its culture and exploring beaches and other beautiful places.



Kimo C. Alameda, Ph.D. is a Behavioral Specialist in the Clinical Services Office of CAMHD. His expertise is in transition planning, cultural competence, and the treatment of youth with sexualized behaviors. Dr. Alameda completed his undergraduate degree in psychology from Hawaii Pacific University. He received his Masters in Counselor Education from the University of Hawaii-Manoa, and a Doctorate in Educational, Psychological and Cultural Studies from the University of Nebraska. Dr. Alameda also teaches courses in ethics, child and adolescent development, and diversity for Argosy University (aka American School of Professional Psychology) and is a guest lecturer at Hawaii Community College in Hilo.

CAMHD FY03 Annual Report

The CAMHD annual evaluation report for the fiscal year 2003 is now available on the CAMHD website. The report summarizes the results for the annual internal evaluation conducted by CAMHD. The goal of this report was to analyze the describe changes to CAMHD over the past three fiscal years from July 1, 2000 to June 30, 2003.

"Great ability develops and reveals itself increasingly with every new assignment."
Baltasar Gracian, The Oracle

CAMHD Website

Please visit the Child and Adolescent Mental Health Division website at <http://www.state.hi.us/health/camhd>
Here you will find the latest updates, reports, policies and procedures and other happenings.

WELCOME TO NEW STAFF

Noella Kong , CAMHD Financial Specialist
Cynthia, Quidez, Secretary to the Chief
Nikki Shinshiro, HONFGC MHS
Lorilei Dunston, MFGC PHAO
Juliette Montalvo, HYCF Social Worker
Gary Rapoza, HIFGC MHCC
Travalee McGrath, HIFGC MHCC
Larry Kelly , HIFGC MHCC
Lourdes Ritchie, MFGC MHCC
Charlyn Yonesaki, COFGC Clerk Typist
Marie Vorsino, CAMHD Program Monitor
Brian Lee, CAMHD Program Monitor

*Personality can open doors,
but only character can keep
them open.*

Elmer G.

MAHALO!

The Performance Management Staff wish to express our appreciation to CAMHD's contracted agencies for your very cordial cooperation in assisting us with our many survey visits and special requests necessitated by Med-QUEST requirements. Within the past six months, we have conducted credentialing treatment site visits to 53 agency locations, credentialing delegation visits to all agencies on all islands, facilities certification visits, and focused medical records visits, in addition to our regular program monitoring visits. We were invariably received with warmth and professionalism by your agency staff. Additionally, overall results were excellent in the vast majority of areas reviewed. Before the end of June, we will have organized our various monitoring schedules in a manner that will reduce disruptions to agency programs. Thank you very, very much for both your reception, and your provision of quality services for the children and youth of Hawaii.



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BASED PRACTICE, WITH A COMMITMENT TO
CONTINUOUS MONITORING AND EVALUATION
FOR EFFECTIVENESS AND EFFICIENCY.

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